



# Righteous & Co Ltd

*Beds Of Distinction*

Webtechnik Ltd.  
The Foundry Studios  
45 Mowbray Street  
Sheffield  
S3 8EN

Dear Sir/Madam

We wish to express our appreciation for creating and developing our website nine years ago and maintaining it ever since.

We have now traded as a retail establishment for the last 24 years. In 1999 we recognised our need for a website. We turned to your company for advice as at the time our knowledge of IT was minimal. The package you offered seemed the most attractive and we have certainly not been disappointed. You came and looked at our store, offered suggestions and designed a website of which we have been proud.

Furthermore the standard of maintenance and service has been exceptional, you trained us thoroughly and have provided on site service and telephone service whenever we require it.

Naturally IT being what it is, there have been problems from time to time but nothing has been too much trouble, you have always attended to our requirements as quickly as possible, you have even provided home and mobile numbers for out of hour service. Compared to the moans and groans regarding maintenance provided by other companies, we cannot fault the service we have received.

There came a time several years ago when you felt that the packages we were using could be improved upon in the further development of industry standards. On your recommendation we moved to a new package seamlessly. I never hesitate to telephone should I have a problem and I am pleased to say that no matter what pressures you have been under in your own offices my requests are always dealt with pleasantly, politely and promptly.

The website has produced good business for us in spite of the increasing competition. I would not hesitate to recommend Webtechnik to any company looking for web design and support.

Yours sincerely

P D Burt  
Director



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